www.boutique-apartments.co.uk

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(Referred to as BA for the duration of this document)
BOOKING TERMS AND CONDITIONS

1. CONTRACT

The contract will be entered into when BA issues the confirmation form and will be subject to all terms and conditions. The Client should check the confirmation form carefully.

2. PAYMENT

A deposit of one third of the rental fee is payable if the booking is made more than 8 weeks before the start of the rental. The balance shall be payable 8 weeks before the commencement of the rental. The Client shall construe non-payment of the balance of the rent on or before the due date as a cancellation of the contract. For bookings made less than 8 weeks before the commencement of the rental the total fee is payable by return. Should the client by separate arrangement have agreed specific payment terms with BA these will be notified in writing. BA reserves the right to request full payment should these specific arrangements not be followed fully.

All cheque payments should be made to:
www.boutique-apartments.co.uk
St James House
36 James Street
Harrogate
HG1 1RF

In addition, credit card and switch payments can be taken. There is a surcharge of 2% for the use of a credit (visa and MasterCard) 3.5% for American Express card and flat rate of 50p for a switch payment.

3. CANCELLATION

Any cancellation made by the Client for whatever reason shall be in writing and addressed to BA at the address in condition 2 above. On receipt of notice of cancellation, we will seek to re-let the property for the period of the booking. If BA succeeds in re-letting the property for the whole period it shall refund the monies paid less an administrative charge of £20 per booking. If BA only succeeds in re-letting the property for part of the period booked it shall refund an amount equal to the money paid less (1) the rental for the period which is not re-let and (2) an administrative charge of £20.00. If BA is unable to re-let the property at all then all monies paid by the Client shall be forfeit to BA. The client guarantees the period booked as per the reservation form in any event. Should BA have to cancel a booking, a full refund will be given. BA will not be liable for any consequential losses or further claim by the client for doing so.

4. CHANGES OF DATE

BA may consider a request from a client to change the dates of the booking after confirmation has been issued. Agreement will be given subject to all of the following conditions being met (1) the property owner agrees to change (2) the request is received more than 8 weeks away from the start of the booking (3) the Client pays an administration fee of £20.

Signed date

St James House
36 St. James Street,
Harrogate,
North Yorkshire
HG1 1RF

T// 01423 503412
F// 01423 503441
E// info@boutique-apartments.co.uk

5. PERIOD OF HIRE
Rentals commence unless otherwise notified at 4.00pm on the day of arrival and terminate at 10.00am on the day of departure.

Minimum stays may apply at certain times of year.

6. NUMBER OF PERSONS USING THE PROPERTY
The number of persons occupying a property must not exceed the maximum number stipulated on the booking confirmation. BA reserve the right to refuse entry to the entire party if this condition is not observed.

7. COMPLAINTS
Should there be any cause for complaint during the occupation of the property it must be notified promptly to BA and in case of serious problems confirmed in writing.

8. BREAKAGES OR DAMAGES
The Client is legally bound to reimburse BA for replacement, repair, or extra cleaning costs on demand with a 10% service charge added to cover the cost of labour involved in doing so.

9. CARE OF THE PROPERTY
The Client shall take all reasonable and proper care of the property and its furniture, pictures, fittings and effects in or on the property and leave them in the same state of repair and condition and in the same clean and tidy condition at the end of the rental period as at the beginning.

10. PETS
No pets are permitted on the properties

11. PARKING
Parking if taken, is provided by way of permit to the Jubilee Multi storey car park and as such, the operators' conditions of use apply. A loss of the parking permit by the client or failure to leave it on departure will result in a £20 replacement charge being levied.

12. LIABILITY
BA (its employees and agents) shall not be liable to the Client or third parties for any accident, damage, loss, injury expense or inconveniences, which may be suffered, incurred, arise out of or in any way connected with the rental. If the property which the Client has booked becomes unavailable or unusable for some reason prior to the date of a booking, then BA obligation will be to (1) use their best endeavour to find a suitable alternative property, or failing which (2) to reimburse the Client for any monies paid.

13. RIGHT OF ENTRY
BA should be allowed the right of entry to the property at all reasonable times for purposes of inspection or to carry out any necessary repairs or maintenance.

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